

**NORTHERN MICHIGAN REGIONAL ENTITY
ADMINISTRATIVE MANUAL**

POLICY NAME: CORRECTIVE ACTION INITIATIVES POLICY
CHAPTER: FOUR – QUALITY ASSURANCE & PERFORMANCE IMPROVEMENT
POLICY #: 04-01-001
EFFECTIVE DATE: April 23, 2014

PURPOSE

To improve quality of care and compliance in areas where deficiencies have been identified.

APPLICATION

This policy applies to the five Member Community Mental Health Services Programs (CMHSPs), and the NMRE Substance Use Disorder Services provider panel.

POLICY

When performance reveals that provider organizations do not meet the threshold established by the NMRE, they will be required to successfully complete a Corrective Action Initiative (CAI) in order to maintain provider status. The NMRE will monitor CAI for completion and implementation.

REFERENCE

MDHHS-PIHP Medicaid Managed Specialty Supports and Services Contract Section 15.4

REVISED: April 21, 2016

REVIEWED:

APPROVED: April 23, 2014

Signed copy is on file with NMRE

Dave Schneider
Northern Michigan Regional Entity Chief Executive Officer

Date

Signed copy is on file with NMRE

Joe Stone
Northern Michigan Regional Entity Board Chair

Date