

**NORTHERN MICHIGAN REGIONAL ENTITY  
ADMINISTRATIVE MANUAL**

**POLICY NAME:** LIMITED ENGLISH PROFICIENCY POLICY  
**CHAPTER:** SEVEN – MEMBER SERVICES  
**POLICY #:** 07-01-013  
**EFFECTIVE DATE:** July 22, 2015

**PURPOSE**

To promote the delivery of services in a culturally competent manner to all beneficiaries, including those with limited English proficiency and diverse cultural and ethnic backgrounds.

**APPLICATION**

The Northern Michigan Regional Entity and its five member CMHSPs.

**POLICY**

The supports and services provided through contracted providers and administrative functions of the NMRE shall assure timely access and demonstrate accommodations in working with individuals with limited English proficiency.

**REFERENCES**

Michigan Mental Health Code Section 330.1708  
Title VI of the Civil Rights Act of 1964, 42 USC 2000d  
Title II, Americans with Disabilities Act of 1990, Public Law 101-336  
Michigan Medicaid Specialty Services and Support Contract

REVISED:

REVIEWED: May 16, 2016

APPROVED: July 22, 2015

*Signed copy is on file with NMRE*

\_\_\_\_\_  
Dave Schneider  
Northern Michigan Regional Entity Chief Executive Officer

\_\_\_\_\_  
Date

*Signed copy is on file with NMRE*

\_\_\_\_\_  
Joe Stone  
Northern Michigan Regional Entity Board Chair

\_\_\_\_\_  
Date