

**NORTHERN MICHIGAN REGIONAL ENTITY
BOARD OF DIRECTORS MEETING
10:00AM, JULY 25, 2018
CROSS STREET CONFERENCE ROOM, GAYLORD**

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| BOARD MEMBERS IN ATTENDANCE: | Carol Crawford, Roger Frye, Ed Ginop, Annie Hooghart, Randy Kamps, Gary Klacking, Terry Larson, Gary Nowak, Jay O’Farrell, Richard Schmidt, Karla Sherman, Joe Stone, Don Tanner, Nina Zamora |
| BOARD MEMBERS ABSENT: | Dennis Priess |
| STAFF IN ATTENDANCE: | Jodie Balhorn, Christine Gebhard, Chip Johnston, Karl Kovacs, Eric Kurtz, Mary Marlatt-Dumas, Brian Martinus, Cathy Meske, Stewart Mills, Diane Pelts, Brandon Rhue, Sara Sircely, Dee Whittaker, Deanna Yockey, Carol Balousek |
| PUBLIC IN ATTENDANCE: | Chip Cieslinski, Brian Webb |

CALL TO ORDER

Let the record show that Chairman Randy Kamps called the meeting to order at 10:03AM.

ROLL CALL

Let the record show that Dennis Priess was absent with notice for the meeting on this date; all other Board Members were in attendance.

PLEDGE OF ALLEGIANCE

Let the record show that the Pledge of Allegiance was recited as a group.

ACKNOWLEDGEMENT OF CONFLICT OF INTEREST

Let the record show that no conflicts of interest were expressed with any of the meeting agenda items.

APPROVAL OF PAST MINUTES

The minutes of the June meeting of the NMRE Governing Board were included in the materials for the meeting on this date.

MOTION MADE BY JOE STONE TO APPROVE THE MINUTES OF THE JUNE 27, 2018 MEETING OF THE NORTHERN MICHIGAN REGIONAL ENTITY BOARD OF DIRECTORS, SECOND GARY NOWAK. MOTION CARRIED.

APPROVAL OF AGENDA

Mr. Kamps called for approval of the meeting agenda.

MOTION MADE BY DON TANNER TO APPROVE THE AGENDA FOR THE JULY 25, 2018 MEETING OF THE NORTHERN MICHIGAN REGIONAL ENTITY BOARD OF DIRECTORS, SECOND BY ROGER FRYE. MOTION CARRIED.

CORRESPONDENCE

1. A letter from Matt Hiatt, Auditor with the Bureau of Audit, Reimbursement, and Quality Assurance, to Eric Kurtz dated June 29, 2018 regarding the FY16 CMH Compliance Examination.
2. The minutes from the June 7th PIHP CEOs meeting.

3. From the 115th Congress, 2D Session, HR 5810, a Bill “to Amend Title XIX of the Social Security Act to provide for an extension of the enhanced FMAP for certain Medicaid health homes for individuals with substance use disorders.” The bill would extend the Opioid Health Home for an additional two quarters federally; it is expected to pass.
4. A report from the Behavioral Health and Developmental Disabilities Administration regarding Network Adequacy Standards.
5. A Press Release from ANCHOR (American Network of Community Options and Resources) dated July 18, 2018 regarding a bill to delay implementation of the electronic visit verification (EVV). Eric Kurtz noted that if this was scheduled to occur now, the system would not be prepared.
6. Announcement from CMHAM about Lynda Zeller’s resignation (effective September 10th) and Tom Renwick’s retirement (effective July 31st). Joe Stone asked what prompted the decisions. Mr. Kurtz stated the reasons are unknown but likely tied to an upcoming change in administration. No news has been made available on their replacements to date.
7. PowerPoint slides from Phil Kurdunowicz at MDHHS to provide an “Update on the Michigan Inpatient Psychiatric Admission Discussion.”

ANNOUNCEMENTS

Let the record show that no announcements were made during the meeting on this date.

PUBLIC COMMENTS

Let the record show that no comments were made from the public during the meeting on this date.

REPORTS

Board Chair Report/Executive Committee

Let the record show that no meetings have occurred, and no report was given on this date.

CEO’s Report

The NMRE CEO Report for July 2018 was included in the materials for the meeting on this date. Mr. Kurtz highlighted a meeting on June 29th with 86th District Court to clarify block grant funding and guidelines; the meeting went very well. Issues arise when courts order 60-day residential detox for individuals who have been incarcerated for weeks/months. Other services are available to these individuals, including intensive outpatient. Mr. Kurtz also met with Traverse Health Clinic on July 9th regarding the Opioid Health Home. Meetings with other intended OHH providers will be occurring in August.

SUD Board Report

Let the record show that the next meeting of the NMRE SUD Policy Board is scheduled for September 10th at 10:00AM in the Cross Street Conference Room in Gaylord.

Financial Reports

The NMRE Monthly Financial Report for May 2018 was included in the materials for the meeting on this date. Deanna Yockey reported DAB, TANF, and Healthy Michigan (HMP) eligibles are trending as expected. Traditional Medicaid shows \$2.2M surplus. A deficit of \$1.168M was shown for HMP which will be offset by Medicaid surplus. Health Homes shows \$24.9K overbudget.

Mr. Kamps addressed the path necessary to expand the Behavioral Health Home to the NMRE’s 21 counties. He noted it is hindered by the states inability to report the current experience and outcomes to the Centers for Medicare and Medicaid Services at the federal level. Mr. Kurtz agreed that it is a “hinderance”. The Department (MDHHS) should have set in place a process for regular reporting. Mr. Kamps asked what the next step is to move the expansion forward. Mr. Kurtz said that he has reviewed the 2014 Executive

Budget. An investment of \$900,000 (\$90,000 general fund) was allocated to support three health home demonstrations for Medicaid recipients with chronic mental health conditions. The three regions were defined as: "Washtenaw region (includes Washtenaw, Livingston, Lenawee and Monroe counties), Northern Michigan (includes 21 counties from Manistee to Emmett to Iosco), and either Saginaw County or the Genesee region (includes St. Clair, Lapeer, and Sanilac counties)." This begs the question, "Why can't we move forward with a State Plan Amendment?" It would appear to be a political win for the Administration. Mr. Kamps called the matter "of critical importance," and asked that effort be put into moving this forward for the good of the region. Mr. Kurtz agreed to compose and send a Memorandum.

Ms. Yockey noted a transfer of Block Grant funds in the amount of \$600K is expected from Region 10.

MOTION MADE BY JOE STONE TO RECEIVE AND FILE THE NORTHERN MICHIGAN REGIONAL ENTITY MONTHLY FINANCIAL REPORT FOR MAY 2018, SECOND BY KARLA SHERMAN. MOTION CARRIED.

NEW BUSINESS

New Horizons Training Proposal

A proposal for training coupons from New Horizons Computer Learning Centers was included in the materials for the meeting on this date. These are purchased by the NMRE on behalf of the region using Medicaid savings. Training is available to staff for IT-specific subjects, and general computer education, including Microsoft Office suite of products.

MOTION MADE BY JOE STONE TO APPROVE THE TRAINING PROPOSAL FROM NEW HORIZONS COMPUTER LEARNING CENTERS IN THE AMOUNT OF ONE HUNDRED FOUR THOUSAND FOUR HUNDRED SEVENTY DOLLARS (\$104,470.00), SECOND BY GARY NOWAK. MOTION CARRIED.

Opioid Health Home Coordinator Job Description

A job description for Opioid Health Home Coordinator was included in the materials for the meeting on this date. Don Tanner asked about providing one Opioid Health Home Coordinator for each provider, as stated in the Opioid Health Home Handbook provided by MDHHS. Mr. Kurtz emphasized that getting individual enrolled and getting payments flowing is key. It is likely the NMRE will hire three OHH Coordinators at the start, split by site or region. Salary is paid from OHH grant funds

MOTION MADE BY DON TANNER TO APPROVE THE OPIOID HEALTH HOME COORDINATOR JOB DESCRIPTION AS REVIEWED DURING THE MEETING ON THIS DATE, SECOND BY ED GINOP. MOTION CARRIED.

OLD BUSINESS

Opioid Health Home Update

The "Kick off" is scheduled for July 30th at the Great Wolf Lodge in Traverse City. The Vermont presentation should be informative.

MDOC

Mr. Kurtz provided an update on the status of the MDOC proposal (for PIHPs to coordinate SUD services treatment for individuals leaving the prison system.) Operations Committee discussed the topic in depth on July 17th. A motion passed to focus regional efforts on the Opioid Health Home and not engage in an agreement with MDOC. NMRE has no provider network other than what MDOC is currently using and has no contract with these providers. Karl directed Members to OPs minutes for the language used in the Motion.

MOTION MADE BY JOE STONE TO SUPPORT THE RECOMMENDATION OF THE OPERATIONS COMMITTEE TO DISCONTINUE ALLOCATING RESOURCES TO THE MICHIGAN DEPARTMENT OF CORRECTIONS (MDOC) PROJECT AND FOCUS CURRENT RESOURCES ON IMPLEMENTATION OF THE OPIOID HEALTH HOME PILOT PROJECT AND IMPROVEMENT OF CURRENT SUBSTANCE USE DISORDER SERVICES DELIVERY SYSTEM, SECOND BY DON TANNER. MOTION CARRIED.

Mr. Kamps asked Karl Kovacs to inform the Board about progress being made at Northern Lakes CMH regarding jail services. Mr. Kovacs noted that the need for mental health services for inmates of the Grand Traverse jail has been an ongoing issue. He thanked Carol Crawford for her assistance, as the Chair of the Grand Traverse County Board of Commissioners, in mediating discussions between Sheriff, Jail Administrator, and County Commissioners. Mr. Kovacs explained that mental health services in jails is a county responsibility. Northern Lakes proposed placing a mental health professional and peer supports in the jail, paid by the county. In addition, training would be provided for jail staff in all six Northern Lakes counties. Another component that has been postponed is a proposal for 20 hours per month of psychiatry, through a contract arrangement. A forensic psychiatrist who works in the MDOC system has been approached.

Ms. Gebhard asked whether all six counties are providing funding for the staffing. Mr. Kovacs responded, no, just Grand Traverse County. Mr. Tanner asked the population of the Grand Traverse jail. Ms. Crawford responded that capacity is approximately 170, with a typical census of 140-150. Mr. Kamps commended Northern Lakes on this project to both lower costs and improving quality of life. Ms. Gebhard asked whether SUD services will be provided. Mr. Kovacs responded that yes, in a co-occurring environment; the system is being linked to SUD providers. Jay O'Farrell advised that inmates may be resistant to participate (in his experience). Ms. Crawford clarified that individuals participating are those who made a request for mental health services. Northern Lakes CMH will continue to monitor the program for outcomes (recidivism reduction).

Parity

The "Mental Health and Substance Use Disorder Parity Assessment and Corrective Action Plan" dated April 2018 and Review Committee Recommendations from the MCHE's Request for Proposals for "Medical Necessity and Best Practice Software" were included in the materials for the meeting on this date. Mr. Kurtz explained that, right as the NMRE opted out of MCHE, an RFP for parity software was issued. Mr. Kurtz provided background indicating the need to pursue care guidelines to ensure authorizations for mental health emergency services, outpatient, and acute outpatient are not more restrictive than those for physical health. The proposal would be for all PIHPs to move forward with MCG software, with cost distributed among the ten. Mr. Kurtz noted his concerns about paying MCHE to use the software when NMRE is no longer a member, which was echoed by the Operations Committee. The NMRE CIO is laying the groundwork for pursuing the purchase independently. A recommendation will come forward later. Chip Johnston expressed his feeling that MCHE is a "risky organization", formed illegally. Mr. Kamps asked how much additional cost is anticipated if the NMRE contracts on its own. Mr. Kurtz responded more specific information is needed from MCG.

PRESENTATION

Client Satisfaction Survey

The FY18 Snapshot Satisfaction Survey Report and Narrative Comments were included in the meeting materials for review. Satisfaction surveys were conducted as part of the NMRE's Quality Assessment and Performance Improvement Program (QAPIP), under the guidance of the regional Quality Oversight Committee. The PIHP's ability to prove a high level of satisfaction by consumers is important to the Triple Aim and advocacy efforts in support of the specialty supports and services carve-out. The survey was conducted February 5th - 16th at all five Member CMHSPs for Assertive Community Treatment (ACT, Adult

Case Management, Medical, Outpatient, Psychosocial Rehabilitation (Clubhouse), and Youth Case Management services. A total of 1364 surveys were received by the NMRE for scoring. The overall return rate was calculated at 72.34% (FY17 was 60.62%). Adult Case Management services received the highest percentage of favorable responses at 96.65%; Medical services received the lowest percentage of favorable responses at 92.15%. AuSable Valley CMH received the highest aggregate favorable rating at 95.25%; Centra Wellness Network received the lowest aggregate favorable rating at 93.74%. The statement “Staff treats me with dignity and respect” received the highest favorable rating at 94.3%; the statements “I am making progress toward my treatment goals” and “I deal better with daily problems because of the services” received the lowest favorable ratings at 85.51% and 85.74%, as anticipated.

The Operations Committee requested the NMRE pursue conducting the FY19 Snapshot Satisfaction Survey in an electronically (Survey Monkey) and consider revising the questions to include efforts to integrate care.

COMMENTS

Ms. Gebhard commented that, in relation to the PowerPoint document from Phil Kurdunowicz included in the meeting materials under “Correspondence,” approval to use telehealth for inpatient screening is expected.

Ms. Gebhard also noted that Catholic Human Services (CHS) is renting space in North Country CMH’s Charlevoix location to provide collocated services. A recent collaboration was very successful.

Brian Webb, Veteran Liaison at MDHHS, introduced himself to the Board.

MEETING DATES

The next meeting of the NMRE Board of Directors is scheduled for 10:00AM on August 22nd in the Cross Street Conference Room in Gaylord.

ADJOURN

Let the record show that Mr. Kamps adjourned the meeting at 11:22PM.